

**Job Title:** Nurse Navigator  
**Location:** Remote (U.S.-based)  
**Status:** Full-time  
**Reports To:** Director of Nurse Navigation



### **About the ChadTough Defeat DIPG Foundation**

The ChadTough Defeat DIPG Foundation is the leading funder of Diffuse Intrinsic Pontine Glioma (DIPG) and Diffuse Midline Glioma (DMG) research. Our mission is to fund game-changing research and provide vital support to families facing the unimaginable: a terminal brain cancer diagnosis for their child.

My DIPG Navigator, a signature program of the foundation, offers expert, personalized support to families navigating a DIPG or DMG diagnosis. Through one-on-one guidance from experienced nurse navigators, we help families understand their child's diagnosis, treatment options, and available resources—ensuring no family walks this path alone.

### **Position Summary**

The Nurse Navigator is a critical member of the My DIPG Navigator team, providing compassionate, knowledgeable, and personalized guidance to families facing a DIPG or DMG diagnosis. This full-time, remote position supports families nationwide through video, phone, text, and email—helping them understand their child's diagnosis, explore treatment options, and navigate care decisions with confidence.

Rooted in the program's core pillars—**educate, connect, and support**—the Nurse Navigator helps families make informed choices, access expert medical resources, and feel less alone during an unimaginably difficult time. Occasional evening and weekend hours are required as part of a team-based coverage model, and some work-related travel may be expected.

### **Key Responsibilities**

#### **Family Education & Support**

- Provide individualized education to families about DIPG/DMG, including disease overview, treatment options, and clinical trials
- Help families prepare for medical appointments and optimize physician interactions
- Offer emotional support and guidance throughout the child's care journey, including progression and end-of-life if applicable

#### **Navigation & Connection**

- Refer families to medical experts and institutions based on each child's unique case
- Assist with identifying potential clinical trial options
- Connect families with non-medical resources such as financial aid, grief support, and tumor donation services

#### **Program Coordination**

- Maintain accurate and timely records of all family interactions in Salesforce
- Collaborate with team to ensure 7-day-a-week support coverage (8am–9pm ET)
- Help refine and improve program processes, tools, and referral pathways
- Build relationships with physicians, hospitals, and partner organizations that offer complementary services

**Required:**

- Active Registered Nurse (RN) license
- Bachelor of Science in Nursing (BSN) or higher
- Minimum of 5 years of pediatric oncology nursing experience
- Strong understanding of medical terminology, treatment decision-making, and clinical trial process
- Exceptional communication skills with a high degree of empathy and emotional resilience
- Strong organizational and documentation skills
- Comfortable with technology and virtual communication platforms (Zoom, email, CRM systems)
- Ability to work independently, manage a flexible schedule, and meet deadlines

**Preferred Qualifications**

- Bilingual in Spanish and English
- Experience supporting families in pediatric hospice/palliative care
- Experience supporting families who have faced a DIPG or DMG diagnosis

**Work Environment**

This is a remote position with flexible hours including shared responsibility for evening and weekend support on an on-call basis.

Occasional travel (1–2 times per year) may be requested for staff retreats or conferences.

**Compensation & Benefits**

- We offer a fair and equitable salary for this role, consistent with its responsibilities and in line with nonprofit sector standards.
- Health, dental, and vision insurance
- 401(k) with employer contribution
- Generous paid time off and holidays
- Mission-driven work environment with a compassionate, collaborative team

**To Apply**

Please submit your resume and a brief cover letter explaining your interest in the role to [apply@chadtough.org](mailto:apply@chadtough.org). Applications will be reviewed on a rolling basis.

**Equal Opportunity Statement**

The ChadTough Defeat DIPG Foundation is an equal opportunity employer and strongly encourages candidates of all backgrounds to apply. We are committed to building a team that reflects the diversity of the families we serve.